

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Greg Bjornberg et al.

: Confirmation No.: Not Assigned

Serial No.: Not Assigned

: Group Art Unit: Not Assigned

Filed: July 3, 2003

: Examiner: Not Assigned

For: System for Executing Advanced Interactive Voice Response Services
Using Service-Independent Building Blocks

PRELIMINARY AMENDMENT

Commissioner for Patents
Washington, DC 20231

Sir:

Prior to examination of the above-noted application, please amend the application as follows.

In the Specification:

On page 1, line 10, please insert the following:

--This application is a continuation of U.S. Patent Application 09/073,887, filed May 7, 1998, entitled "SYSTEM FOR EXECUTING ADVANCED INTERACTIVE VOICE RESPONSE SERVICES USING SERVICE-INDEPENDENT BUILDING BLOCKS", which has a common assignee and inventorship to the present application, and the above noted patent application, is incorporated by reference in its entirety.--.